2022

STATE OF THE INDUSTRY & ANNUAL MEMBERSHIP MEETING



4:30pm Call to order, Introductions

4:35pm Treasurer's report

4:37pm President's report

•Data: How are we doing?

Introduction of new Board Members

•2021 Report Card & Future Initiatives

Member benefit & ROI review

5:00pm Close Meeting

Q&A session and group discussion

- Online questions
 - How does HAA see a potential war impacting the industry?
 - What successes of 2020/2021 are here to stay for the future?
- Audience questions

5:20pm OSCARES (Reserved tables!)



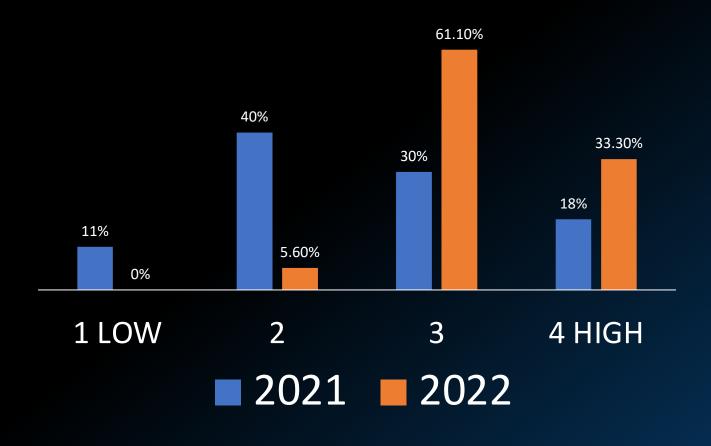
THE HAUNTED ATTRACTION

A S S O C LA T I O D

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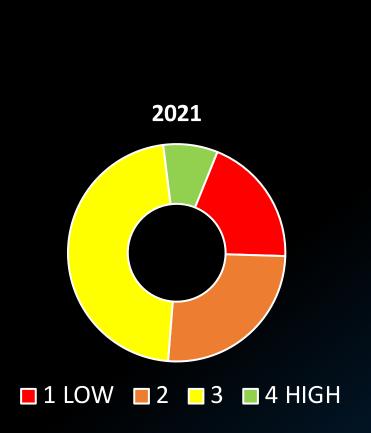
Overall, how would you rate the HAA on how we're supporting our industry at this moment?

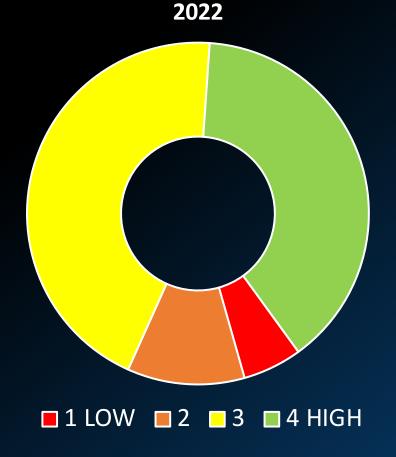


GOAL 2: Member ROI

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Overall, how pleased are you regarding what you get as an HAA member?







Spencer Terry PRESIDENT



Cody Bailey
VICE PRESIDENT



Terri Bernstein TREASURER



Robert Alexis Garcia
SECRETARY



YOUR BOARD OF DIRECTORS



Krista Brower-Wood



Michael Edwards



Ben Gagne



Allen Hopps



Ashley Long



Eddie McLaurin



Brett Molitor



Travis Rhoad



Alex Rodriguez



John Schwarz Jr.



Jim Werner



Brent Wilson

HAA Vendor Membership Program





GHOUL Package / \$350+ Donation

- 1 FREE ANNUAL MEMBERSHIP Discounted Extra Memberships for your company
- One 10 min. Video Seminar of YOUR Products or Company for our Members per year
- Included in 1 HAA Vendor Email Blast
- . Included in the HAA Official Vendor List
- Vendor Description in HAA Members Only Page with links to your website
- Optional: 5% Discount to our members

MONSTER Package / \$600+ Donation

- FREE ANNUAL MEMBERSHIPS

 Discounted Extra Memberships for your company
- One 20 min. Video Seminar of YOUR Products or Company for our Members per year
- Included in 2 HAA Vendor Email Blast
- Included in the HAA Official Vendor List & mention in Auction
- Vendor Description in HAA Members Only Page with links to your website
- Access to post in the Members only Facebook Page
- Product Placement in OSCARES Awards
- Ad in the HAA Screamzine Magazine / Email
- Optional:
- 5% Discount to our members



DONATE & START ENJOYING THE BENEFITS!

KILLER Package / \$1000+ Donation

- FREE ANNUAL MEMBERSHIPS
 Discounted Extra Memberships for your company
- . One 30 min. Video Seminar of YOUR Products or Company for our Members per vear
- Included in 3 HAA Vendor Email Blast
- Included in the HAA Official Vendor List with Exclusive Mentions in the HAA Auction in Transworld
- . Vendor Description in HAA Members Only Page with links to your website
- Access to post in the Members only Facebook Page
- Ad in the HAA Screamzine Magazine / Email
- 5 Minute Spotlight before Online 30 Minute Panel/Class / Limit to first 12
- Premier product placement in OSCARES Awards
- Optional: 5% Discount to our members





Vendor **Donation ROI** for the **HAA Auction**



Plan-Overview (HAA's Mission)





- Marketing: The Industry, other attractions & HAA itself
- Networking: Leveraging a Facebook Members only group for mixers, trainings, info sharing
- Vendors: Increasing overall ROI and signal boost to vendor members
- Events: Continue current events, and begin planning a future HAA members only event/production and/or co-sponsored event
- Chaos Classes: Ensuring our industry continues to have access to a top-rated safety program
- •Resource Library: Develop a multi-use document with both Operations and Human Resource guides applicable to both new and existing attractions with variable attendance levels
- Accountability: By 2023, draft member and vendor accountability measures to ensure industry-wide comprehensive standards are being met
- •In-Person Education/trainings: CHAOS classes at both Transworld and Midwest Haunters
- Online Learning/Resource sharing: Monthly panels/mixers/content with Members + Board Members
- •Outreach: More marketing to better showcase HAA member benefits, scholarships and events
- Accessibility: Increased Board Member access skills assessment, overall diversification of the board
- Further Education Development: By 2023, Online and/or in person actor training certification program

Report Card 1 of 3





PROMOTE

ACHIEVE

Year :

Year 2

Year 3

• MARKETING:

- Facebook Members-only Group: Easier reach, access, increased resource sharing
- Greatly increase overall HAA content
 - Online panels & mixers (Member + Board Members)
 - Clipped content from HAA Transworld annual events
- Continue pens and pads at Exclusive Transworld Seminar Sponsored Classes
- Media:
 - Continue PR Campaign and Crisis plans, while leveraging cost effectiveness
 - Increase knowledge of these member benefits
- Evaluate Top Haunts program, with multiple levels/tiers

• NETWORKING:

- Using new Facebook Members only Group:
 - Host mixers, trainings, resource sharing
 - Increased access to board members and other shared knowledge
- Member directory –(now available via the Facebook group)

• VENDORS:

- Increase overall ROI on all vendor donations for the HAA auction
- Offer marketing opportunities to signal boost to vendor members based on Vendor Auction Deck.

• EVENTS:

- Continue current Auction, State of the Industry/Annual Meeting and OSCARES Awards
- Create more immersive production for OSCARES in 2022 with member-only food
- Begin planning a future HAA members only event, like an After Hours Party THUR night at TW.

Report Card 2 of 3





PROTECT

ACHIEVED

Year 1

Year 2

Year 3

CHAOS & SAFETY

- Continue all CHAOS classes
 - Transworld to host 4 hour CHAOS certification requirement class
 - Begin teaching 1 CHAOS class at MHC. 1-2 CHAOS classes by 2022.
 - Create benchmarks for recertification that matches government standards

MEMBERSHIP RESOUCE LIBRARY

- Continue current resource access
- Membership directory (now available via the Facebook group)
- Operations Safety Guides
 - Homeland Security crowded spaces, active shooter, etc.
 - 9+ additional guides and info
- Customer Language/Rules/Signage
- 10+ Human Resources Templates and Policies for Staff
 - Waivers, NDA's, Intellectual Property, Conflict of Interest, Drug policies, etc.
- Feasibility study for a Certified Vendor Program to help members make buying decisions

• STRENGTH IN NUMBERS

- Member operational accountability measures-better protection of the industry if we're all following the same expectations
- Leverage increased numbers for lower rates/discounts for insurance, large vendor purchases, national brand discounts, operational costs, etc.
 - In progress as of 2022

• BOARD DIVERSIFICAITON & ADVISORY COMMITTEES

- Board of Directors skill spreadsheet to ensure knowledge in all areas
- Increase specific skills, knowledge and broader expertise
- Create top topic advisory committees of members + board members (Marketing,

Legal Assistance, Home Haunting, Vendors, etc.)

Report Card 3 of 3





EDUCATE

ACHIEVE

Year 1

Year 2

Year 3

• TRAINING: IN-PERSON

- CHAOS classes
 - Continue to teach our 4 hour class at Transworld
 - 1 hour credit class at MHC. 1-2 one-hour classes at MHC
 - Continue growing opportunities for in-person trainings
 - Transworld classes ensure at least 2 board members share/teach

• TRAINING: ONLINE

- 12+ internally produced or shared video classes/conversations/mixers/panels annually
- Marketing, Safety, Legal, Budget/Financials, Sponsorships, etc.
 - Made up of member & board member panelists
 - Attraction attendance size specific mixers and best practice meetings
- Offer online 1 hour CHAOS credit seminar

• OUTREACH:

- Continue hosting scholarships at OSCARES (*2023 APPLICATIONS OPEN SOON)
- Continue Auction, State of the Industry, OSCARES events
- Offer Check-in surveys and member outreach to keep pulse on our direction
- Increased education of HAA benefits, tools/resources, and both owner and non-owner membership levels

BOARD MEMBER ACCOUNTABILITY

- Increased expectations and commitment of board members
- Easier access to the board of directors to ask questions via Facebook group page

ACTOR LEVEL CHAOS TRAINING PROGRAM

- Feasibility study and facilitator/teacher RFP's
- Industry wide classes, facilitated by expert actor members + board members
- Training classes for safety, weapons use, sexual harassment, emergencies, health & hygiene and more.

Plans for **2022** & **2023**



- 1. Increase overall Member ROI for <u>Attractions & Vendors</u>
 - 1. Maintain current updates and trajectory
 - 2. More resources, networking, discounts, opportunities
 - 3. Potential Home Haunt Advisory Board and potential vendor advisory board
- 2. Member's Only events:
 - 1. Facebook /Online events: 2-3 mixers, 6-8 trainings/education/roundtables
 - 2. Evaluation of a HAA event at Transworld (members get in for free), Sponsor opportunities
 - 3. At least one informal in-person meet and greet/mixer during Transworld
- 3. Spread the love/More opportunities:
 - 1. Feasibility study for a Top Haunts Program for SMALL, MID and LARGE attractions
 - Expansion of OSCARES tiered awards to better spread top awards to SMALL, MID and LARGE attractions & vendors
- 4. C.H.A.O.S. & Safety
 - 1. Ensure 1 or more class credit is available at MHC
 - 2. Online 4 hour recertification class for expiring CHAOS graduates
 - 3. Evaluate accountability measures/guidance for members to uphold standards collectively
 - 4. Training classes for safety, weapons use, sexual harassment, emergencies, health & hygiene and more.
- 5. Feasibility study for a HAA Certified Vendor Program (make better buying decisions)
- 6. Power in numbers: Leverage our collaborative strength for perks
 - 1. Insurance, large purchases, national brand discounts, etc.

Member Benefits (\$6,000.00+ VALUE)

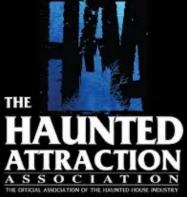
Redemption details will be updated to our website soon!

- Haunted Attraction Association (HAA)
 - Resources, documents, videos and more
 - \$3,000+ savings in HR handbook templates, policies, training material and safety planning
- \$500-\$1,000 value of free legal help annually
 - Via the HAA legal advisory group
- \$55 discount x unlimited staff
 - Off the 4 Hour HAA CHAOS class
- \$1,000 value in national & local marketing
 - In either the Top Haunts Program or National PR Campaign
- \$1,000 Crisis Consulting value from JK Consulting
 - On call 24/7 fall season crisis response expert
- \$1,000 opportunity in members-only Scholarships
 - \$125 or \$250 HAA level members can apply

DISCOUNTS/OFFERS:

- \$100 Haunters Toolbox value
 - Access 2 years of their huge video library for the price of 1 year!
- \$250 Fearworm Social Media Audit value
 - · Available Dec-Mar each year
- \$250 Haunted Attraction Network advertising credit
 - Annual benefit exclusively for vendor members
- Vendor discounts





















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- Get info to become a member!
- Volunteer
 - on a committee (Scholarship, OSCARES, Auction)
 - as an expert panelist for an online training
 - On an advisory committee
 - Legal
 - Marketing
 - Home Haunt
 - Vendor
- Need more information?

